

lib

MN10 ACN

5/10/13

TIME : 2 Hrs

MARKS : 60

- Q.1 Write the concepts of any three.** (15)
- a. Leadership.
  - b. Motivational factors.
  - c. Burnout
  - d. Norms
  - e. Goal setting.
- Q.2 A.** What do you mean by OB? How can we study the behaviour of people at different levels. Name the different models of OB. (8)
- B.** Explain William Ouchi's Theory Z and implication of the theory. (7)
- OR**
- Q.2 A.** What is Organisational Development? Mention the steps involved in OD process? (8)
- B.** How can we create and maintain culture in an organisation? (7)
- Q.3 A.** Explain ways to reduce time wastage? How can we classify activities according to time matrix? (8)
- B.** Which are the different styles of leadership? (7)
- OR**
- Q.3 A.** List the importance of team building in an organisation. (8)
- B.** What do you mean by organisational change? How can we implement change successfully? (7)
- Q.4 Write short notes on any three.** (15)
- a. Multi cultural skills.
  - b. Assertiveness.
  - c. Group cohesiveness.
  - d. Task group.
  - e. Time Management.

